

**74th ANNUAL
IPMA-HR CENTRAL REGION
TRAINING CONFERENCE**

| CONFERENCE PROGRAM | |
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| Sunday, June 6, 2010 | |
| 8:30 am – 4:00 pm | New Strategies and Applications for Public Sector Compensation (sponsored by IPMA-HR) |
| 9:00 am | A.M. “Biff” Elliott Annual Golf Outing Pleasant View Golf Course, Middleton |
| 12:00 pm – 8:00 pm | Registration and Information |
| 6:30 pm – 9:00 pm | President’s Welcoming Tailgate Party |
| 9:00 pm until Closing | Rafe’s Cafe |

| CONFERENCE PROGRAM | |
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| Monday, June 7, 2010 | |
| <i>Theme for the Day: Walking the Talk Together (Adapt)</i> | |
| 7:30 am – 4:30 pm | Registration and Information |
| 7:30 am – 8:30 am | Continental Breakfast |
| 8:30 am – 9:00 am | Opening Ceremonies |
| 9:00 am – 10:15 am | Keynote Speaker: Bob Gregg, Partner Boardman Law Firm <i>“Walking the Talk: When is Honesty the Best Policy?”</i> |
| 10:15am – 10:45 am | BREAK |
| 10:45 am – 12:00 pm | CONCURRENT SESSIONS - 1 |
| | <i>Federal Update: The ADA Amendments Act & Genetic Information Nondiscrimination Act Maria Flores, EEOC</i> |
| | <i>Off the Clock but Still on the Hook (Your Liability for Employees’ Off-the-Job Acts) Bob Gregg, Boardman Law Firm</i> |
| | <i>Attracting, Developing and Retaining Talent: There’s No Silver Bullet Robert (Bob) Lavigna, Partnership for Public Service</i> |
| 12:00 pm – 1:30 pm | Awards Luncheon Sponsored by NeoGov |
| 1:45 pm – 3:00 pm | CONCURRENT SESSIONS - 2 |
| | <i>Ricci v. DeStefano: A test developer’s perspective on the New Haven law suit and strategies for developing valid selection processes Chad Legel, I/O Solutions</i> |
| | <i>Bullying: Psychological Violence in the Workplace Randy Kratz, Symmetry Balanced Workplace Services</i> |

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| 3:00 pm – 3:15 pm | BREAK |
| 3:15 pm – 4:30 pm | CONCURRENT SESSIONS - 3 |
| | <i>Reverse Discrimination: The Ghost of Christmas Future</i> Andre Koen, Anoka County, Minnesota |
| | <i>MOoving Forward After Reductions-in-Force: The Kansas City Experience</i> Shana Marsh & Tom Briggs, IPMA-CP, City of Kansas City, MO |
| | <i>A Fresh Approach to Engaging the Troops: and an Interesting Alternative to Bridge Rewards</i> Nancy Melcher & Kristina McHenry, HNI Risk Services |
| 6:00 pm | Dine Around |
| 9:00 pm until Closing | Rafe's Cafe |

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| CONFERENCE PROGRAM | |
| Tuesday, June 8, 2010 | |
| <i>Theme for the day: Collaborative Learning Through Partnerships (Grow)</i> | |
| In collaboration with Madison-area professional associations and groups | |
| 6:30 am – 7:30 am | Ed Knowles Fun Run/Walk |
| 7:30 am – 4:30 pm | Registration and Information |
| 7:30 am – 8:30 am | Continental Breakfast |
| 8:30 am – 9:45 am | Brief Welcome & Guest Speaker: Darrell Bazzell Vice Chancellor, University of Wisconsin-Madison <i>“Retaining and Developing a High Quality Staff”</i> |
| 9:45 am – 10:15 am | BREAK |
| 10:15 am – 11:30 am | CONCURRENT SESSIONS - 1 |
| | <i>Understanding a Multi-Generational Workforce</i> George Ann Casper, Casper Consulting, LLC |
| | <i>The Supervisor's Role in Building a Customer Service Culture</i> Deborah Laurel, Laurel and Associates, Ltd. |
| | <i>The Clover Practice for Leaders</i> Kathleen Paris, Station 1, Inc |
| | <i>Making A Difference With Mediasite</i> Sari King & Kathryn Fields, Wisconsin Department of Employee Trust Funds |
| | <i>Employee Onboarding and Reboarding: Getting Employees Up to Speed Faster in New or Cross-Trained Positions</i> Donald Hill, Heartland Information Research, Inc |
| | <i>How to Ramp, Rally and Revive Employees on a Flat Budget</i> Joseph Feest, MRA-The Management Association |
| 11:30 am – 12:45 pm | LUNCH |
| 12:45 pm – 2:00 pm | CONCURRENT SESSIONS - 2 |
| | <i>“Generation Soup”: Inspiring Today's Multi-Gen Workforce to Higher Performance</i> John Vardallas, The American Boomer Group |

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| | <i>Increase Productivity, Innovation and Profits by Working Harmoniously with Human Nature</i> Paul Herr, Paul Herr Consulting, Inc |
| | <i>Bringing Your Strategic Plan to Life: A Guide to Implementation</i> Kathleen Paris, Station 1, Inc |
| | <i>Communicating Successfully in Person or Via Technology: What Works and When</i> Al Guyant & Marni Y.V. Bekkedal, Guyant & Associates, LLC |
| | <i>The Supervisor's Motivational Tool Kit</i> Deborah Laurel, Laurel and Associates |
| 2:00 pm – 2:15 pm | BREAK |
| 2:15 pm – 3:30 pm | CONCURRENT SESSIONS - 3 |
| | <i>Building the Future, One Coaching Question at a Time</i> Patricia Clason, Center for Creative Learning |
| | <i>Preferred Learning Styles and the MBTI</i> Leigh Ann Larson |
| | <i>Using Conflict to Promote Labor/Management Collaboration and Success</i> Will Strycker, Employment Relations Consulting |
| | <i>Social Media: New and Creative Ways to Communicate</i> Mike Jones and Milly Jones, University of Wisconsin-Extension |
| | <i>Succession Planning and Performance Management for Engagement and Results</i> Cassy Van Dyke & Maggie Kudick, American Family Insurance |
| 3:30 pm – 4:30 pm | Endnote -- Guest Speaker: Suzy Favor Hamilton 3-Time Olympic Runner, 9-Time NCAA Champion, Motivational speaker, Realtor "Perfection is Not Success" |
| 4:30 pm – 5:00 pm | IPMA-HR Business Meeting |
| 6:00 pm – 10:00 pm | Reception Boardman Law Office Atrium |
| 10:00 pm until Closing | Rafe's Cafe |

CONFERENCE PROGRAM

Wednesday, June 9, 2010

Theme for the day: MOOving Forward

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| 8:00 am – 9:30 am | Registration and Information |
| 8:00 am – 9:00 am | Breakfast |
| 8:30 am – 9:30 am | Legislative Update Tina O. Chiapetta, Senior Director of Government Affairs and Communications IPMA-HR |
| 9:30 am – 10:30 am | Endnote -- Guest Speaker: Dr. Zorba Paster, MD <i>“Healthy Habits for a Sweeter Life”</i> |
| 10:30 am – 11:00 am | CLOSING REMARKS Maria Monteagudo, IPMA-CP President 2010-2011 |